



**Southern Oregon**  
**Early Learning Services**

**Agency Advisory Council  
Meeting Agenda  
April 14, 2017  
10:00 am – 12:00 pm  
AllCare Health  
1701 NE 7<sup>th</sup> Street, Grants Pass**

<b>10:00 - 10:05</b>	<b>Welcome and Introductions</b>	<b>René</b>
<b>10:05 - 10:15</b>	<b>Appreciation Dinner on April 26th – Table Hosts Needed</b>	<b>Chelsea</b>
<b>10:15-10:30</b>	<b>Trauma Informed Practices Check-in</b>	<b>René</b>
<b>10:30 – 11:00</b>	<b>Immigration concerns of families in our system</b>	<b>Group</b>
<b>11:00 - 11:45</b>	<b>Update on mental health services in region AllCare, Options, Jackson Care Connect</b>	<b>Guest Panel</b>
<b>11:45 - 12:00</b>	<b>Program Announcements/Updates</b>	<b>All</b>

**SAVE-THE-DATE FOR OUR NEXT AGENCY ADVISORY COUNCIL MEETING:**

**May 12, 2017  
SOESD  
101 N. Grape Street  
Medford**



Southern Oregon  
Early Learning Services

Southern Oregon Early Learning Services  
Agency Advisory Council

**Date:** 3/10/2017

**Time:** 10:00 – 12:00

**Location:** ESD, Medford

**Members in Attendance:** Ann Ackles (Jackson County Public Health), Hannah Ancel (Jackson Care Connect), Marian Barker (Jackson County Library Services), Gina Dusenbury (Southern Oregon Head Start), Felicity Elworthy (Southern Oregon Head Start), Patty Gutierrez (Listo), Heidi Hill (Advantage Dental), Geoffrey Lowry (OCDC), Eileen Micke-Johnson (RCC), Cathleen Price (CCRN), Heidi Schultz (Douglas ESD EI/ELES), Sunny Spicer (KidTime), Pam Thompson-Arbogast (SOESD ECS), Martha Ibarra (CCRN)

**SOELS Staff Members Present:** Rene Brandon, Teresa Slater, Chelsea Reinhart, Sheila Fortman-Craun

**Guests:**

**CALL TO ORDER/WELCOME AND GREETINGS**

10:05 am Rene Brandon called meeting to order. Introductions were made.

**UPDATE ON HUB MONITORING**

Denise Swanson and Sue Parrish from the Early Learning Division, along with Gwyn Bachtle ELD's Preschool Promise Grant Coordinator, visited the Hub on March 6<sup>th</sup> and 7<sup>th</sup> for our first monitoring process. ELD was positive, supportive, and stated we "have the right people on the bus". They would like to come back to visit individual partner sites and get a firsthand view of the work in the future. The monitoring team indicated that Southern Oregon is very unique in their partnerships and were impressed as to how well partners collaborate. Several partners joined the monitoring visit at lunch to share progress on hub-funded activities and ask ELD questions. This is the first time in history that there is such community and political will to support early childhood learning. Results of the partner survey were shared. There were 51 responses from hub partners and 17 of the responses were from the Hub governance council. According to the survey, the hub is making good inroads with sector partners, with the exception of business partners. The hub is being cautious with committing to business partners at this time. The hub staff will be reviewing partner survey results, identifying trends in the comments, and building suggestions into the work plan.

**IDENTIFY EXISTING PARENT VOICE OPPORTUNITIES – GROUP DISCUSSION**

Chelsea presented the parent survey. The Hub is ready to start implementation. Many agencies do surveys and the Hub does not want to duplicate questions. Different programs have different methods of distributing surveys, whether electronically or by paper. Surveys from partners are usually distributed in the Spring or after school starts in the Fall.

Parent meetings were identified that could be accessed by hub staff for survey or parent discussion topics:

- Head Start has a large orientation in mid-October.
- OCDC parents meet every other month.

Possible topics for discussions with parent groups, based upon emerging issues:

Southern Oregon Head Start – parents report low interaction with school personnel, administrators and elected officials.

CCRN – support to Spanish-speaking providers; sharing tools with all providers to engage the families

LISTO – parents don't want to share their concerns regarding immigration issues. Out of 65 families only 3 are admitting they are afraid.

Jackson County Public Health– children are being pulled from school due to immigration concerns, home visiting workers are reporting that families are fearful. OHA is definitive about supporting families and is messaging that immigration status does not effect services through OHA

Identified points of contact for hub staff to distribute parent survey and/or have parent group discussion are:

Marilee Stainbrook from Head Start (Felicity's replacement), Geoff Lowry, Patty Gutierrez , Pam Arbogast, Heidi Schultz, Ann Ackles, and Sunny Spicer.

**TRAUMA INFORMED PRACTICES DISCUSSION – STANDARD III WORKFORCE DEVELOPMENT**

Tabled for next month

**REQUEST FOR PROGRAM HIGHLIGHTS FOR APPRECIATION DINNER**

All partners are asked to submit a story, pictures, data, something that can be shared at the Appreciation Dinner. This will allow for a presentation that showcases all the excellent work in early learning. A template will be emailed to partners for the information. Please provide the material to the Hub by the end of March. The dinner is scheduled for April 26.

**SYSTEM MAPPING OPPORTUNITY**

FSG is an organization that provides resources and technical assistance for communities focusing on collective impact, with the approach that we can do more collectively than any one organization can do individually. One tool FSG has made available is Actor Mapping. Actor maps look at system analysis and who the "actors" are that need to be at the table to attain positive outcomes for a specific topic. Our early learning system is charged with reaching the 16,000 at-risk children birth through age six who are difficult to reach or who do not have the support they require for improved outcomes. SOELS governance council is supportive of moving forward with bringing Heidi McGowan to facilitate several mapping-

sessions, two hours each, focused on the top four sub-populations that were identified during this AAC meeting.

The members spent time at the meeting identifying the critical sub-populations and who the critical partners should be to participate in each mapping session:

***Spanish speaking families or families who primary language is not English or is not Spanish*** Patty G, Hannah A , OCDC/ Fernanda, Kid Time – Norma, Charlie Bauer

***Children without Early Learning opportunities prior to kindergarten*** – Cathleen, Geoff, Sunny, Chelsea, reps from school districts

***Remote population areas*** – Butte Falls community, Christina Brinkerhoff – superintendent of Prospect, Britt/Kid Time, Williams school contact person (Felicity), Deb Murphy/RCC, Kate Dwyer, Siskiyou HC

***Children in poverty*** – DHS SSP, new Felicity, ACCESS, Goodwill/ Shay Johns, WIC, food banks

***Children in foster care or abused or neglected*** – Chelsea, Pam, child welfare rep, foster parent recruiters – Bob Hendrick for Jo Co, Penny for Jack Co

***Children with special health care needs/disabilities (behavior issues)*** – Ann, Heidi, Diane Conrad, Kelly Wine with Head Start

***Homeless families*** – Teresa, Maslow Project, Ashland Methodist Church, Montessori School in Ashland, Rogue Retreat, shelter in Grants Pass – FSKO center, Hope House – Salvation Army, Set Free,

***Self regulation issues*** – Pam & Gina, Chelsea, Kelly Carter, Karen Mount, Donna Lipperelli, autism community, Trisha Foster/ Family connection

***Children without a medical home*** – La Clinica (w/on-boarding), Jackson Care connect, AllCare, Primary Health

***Home schools or alternative education families*** – Deb Murphy, Kate Dwyer, Paula Lynam, Ryan Forsyth, Dome School

***Substance abuse*** – ARC & OnTrack

***Mental health issues*** - Columbia Care & Options, SoEHealthy, Ann Ackles, Reproductive Health workgroup

***Teen parents*** – Magdalene Home, Geoff/OCDC, DHS Self-Sufficiency, Michelle Stone, Blair Johnson, Amber Jones

***Domestic violence*** – Women’s Crisis Support Team, Dunn House

A survey monkey will be sent to members to rank these sub-population groups and the top four will be engaged for initial actor mapping sessions in May.

### **PROGRAM UPDATES/ANNOUNCEMENTS**

Eileen reported on the SOAYEC Conference – it was an amazing conference. There were not as many professional participants compared to last year. Professionals were making up snow days. Approximately 200 attended on Friday and 250 on Saturday. 2016’s totals were 290 Friday and 280 on Saturday. Parent participation was also down from last year as well. There were incredible topics and presenters this year.

Eileen reported a new class will be offered at RCC and Felicity Elworthy will be teaching. It is ECE 242 Parenting Education and Family Support. It is a requirement for RCC’s new Family Support Services degree. Those interested do not have to be a current RCC student. Scholarships for those working in the field may be available through The Family Connection.



Southern Oregon Early Learning Services  
**Agency Advisory Council**

**Date:** 4/14/2017

**Time:** 10:00- 12:00

**Location:** AllCare, Grants Pass

**Members in Attendance:** Cheré Brown (Josephine Community Libraries), Marilee Stainbrook (Southern Oregon Head Start), Patricia Foster (The Family Connection), Michelle Gallas (Imagine That...), Martha Ibarra (CCRN), Dona Lipparelli (Options for Southern Oregon), Eileen Micke-Johnson (RCC), Cathleen Price (CCRN), Rhonda Schock (Great Beginnings), Heidi Schultz (Douglas ESD EI/ELSE), Pam Thompson-Arbogast (SOESD ECS), Mary Wolf (CCRN), Susan Fischer (AllCare), Lorena Juarez (SOESD), Peter Buckley (phone)

**SOELS Staff Members Present:** Rene Brandon, Chelsea Reinhart, Sheila Fortman-Craun

**Guests:** Lana McGregor - AllCare, Karla McCafferty – Options, Heather - Jackson Care Connect

**CALL TO ORDER/WELCOME AND GREETINGS**

10:06 am Rene Brandon called meeting to order. Introductions were made.

**APPRECIATION DINNER ON APRIL 26<sup>TH</sup> – TABLE HOSTS NEEDED**

Thank you to AllCare for the design and printing of programs, signs, nametags for “Coming Together for Families”. Chelsea is requesting table hosts to take notes on early learning system alliance and to help facilitate conversation at individual tables that evening. The Hub wants the evening to be a celebration of partners and the good work happening in the region but would also like to request feedback from those attending. Rhonda Schock, Cheré Brown, Patricia Foster and Eileen Micke-Johnson all volunteered to be table champions at the event. Others were encouraged to mail Chelsea to volunteer.

**Updates from René**

The Hub received feedback on the data from members of AAC and our Steering Committee. René will reach out to DHS and OHA partners to look at data and determine the types of data available to us and how to access it. She would like to convene a work group on data in the near future.

A Survey Monkey was sent out to all stakeholders in March, asking members to rank the nine sub groups identified by AAC earlier in March as the groups within the Early Learning System Target Population as groups needing more support from the system.

The top four groups were:

1. Families with dysfunction in the home
2. Families in poverty
3. Children with special health care needs
4. Kids without opportunities for early learning prior to kindergarten

In early April, Heidi McGowan will facilitate an FSG Actor Mapping session for each group, to identify sector partners to engage in the work, identify existing relationships between sector partners, and areas where a relationship is lacking but needed. The outcome of these sessions will be to identify action steps to improve system communication and coordination.

#### **TRAUMA INFORMED PRACTICES CHECK-IN**

The members shared how is it going and if is there progress within their agency toward becoming more trauma informed in policy and practice. They shared what is challenging and what is working well.

Several members had attended and were impressed with the Seven Essential Ingredients (7 ei) of Trauma Informed Care training this week. Peter said he would forward the PowerPoint presentation from the training. This will be sent along with the minutes.

#### **IMMIGRATION CONCERNS OF FAMILIES IN OUR SYSTEM**

Due to heightened concern regarding immigration issues in the current political climate, information was gathered from several partners and disseminated at the meeting for review and discussion. Resources will continue to be shared as they become available. Members are encouraged to continue to share concerns and resources with hub staff.

#### **UPDATE ON MENTAL HEALTH SERVICES IN JACKSON COUNTY – PANEL DISCUSSION WITH ALLCARE, OPTIONS, JACKSON CARE CONNECT**

Jackson Care Connect – Heather Hartman: In January 2017 Jackson County mental health services for children transitioned from Jackson County Mental Health to Kairos and to Columbia Care for adults. Several private therapists in the community also see children via a contract between Kairos and the provider. Children who were not receiving mental health services before January 2017 should contact Kairos for services. Partners are working to allow for a supported transition of services for children who were receiving services prior to January 2017. About 350 children in Jackson County are now transitioning to Kairos and there are about 120 children left to transition. Kairos will meet families where the children are located, at home or school or whatever is convenient for the child. Parent-Child Interaction Therapy is also available to families. Heather will keep the Hub up to date with any changes.

Options – Karla McCafferty: On April 1, 2017, Options began offering mental health services for Allcare members in Jackson County. They were already providing these services IN Josephine County. Options has a couple of locations in Medford: . There are also contracts with La Clinica and Rogue Community Health. About 400 clients are with private providers. Options and AllCare have honored requests of clients to continue to see current providers. Although the volume was higher than anticipated, customers are receiving timely support. Options has seen 60 new clients in 7 days to get into treatment. People are

being seen immediately when they come in the door. Spanish speaking staff recruitment has been a priority so there is a Spanish-speaking provider at each location. If clients use AllCare they can be seen at any of the facilities. People seeking care should check with Options first for provider information and for bilingual services, the Options main number can be used for information.

AllCare - Lana McGregor, Behavioral Health Manager: Families in crisis may feel overwhelmed with these types of transitions. AllCare wants to know if a family is frustrated about where to go for services but would also like to know about families who are happy with the support they are receiving. If clients need more assistance, they can call member services line. AllCare has an internal care coordination service and it focuses on primary care, transportation, health and wellness, and making sure families aren't turned away. For transportation, AllCare is trying to be attentive to bus routes and clients can call Ready Ride in Grants Pass for information for non-emergent transportation and anyone can check for eligibility. Translink is available in Jackson County. If individuals have not been contacted about the changes to mental health services due to homeless, changing contact information, etc., they can come into any Options location. Options is working with AllCare members who have established a relationship with a provider and want to stay with that provider; contracts for service can be established for these situations.

Jackson County Mental Health is continuing to provide crisis support for mental health emergencies.

#### **PROGRAM ANNOUNCEMENTS/UPDATES**

Douglas ESD: There is a need bilingual aides. Child referrals remain high.

Options: getting ready for summer groups. There is always a big push at the end of the school year. May is mental health month and there is a display of art work created by clients at Northwest Health Club in Grants Pass.

Early Childhood Services/Josephine County EI-ECSE: Has applied for 3 AmeriCorps members. Working on Books in the Park to partner with the USDA lunches and story time and book give away during the summer months. StoryTime in a Bag is a huge success.

The Hub: Early Childhood Institute will be held in Albany in June. The Strengthening Families Training will be held in May and is free to participants. Emails have been sent to members with details for these events.

AllCare: attended the Oregon Pediatric Society conference – Integrating Primary Care and Early Education for Kindergarten Readiness in Portland. If an agency partner needs a meeting room, contact Susan for AllCare space.

CCRN: Warm Line is FREE consultation support for Child Care Centers, Family Child Care Homes and School-Age Programs. People can receive information via email, phone, on-site visits and/or resources and information.

Josephine Community Libraries: The Summer Reading Program runs from June 24 through August 5. After school story time is happening now.

Imagine That...: Jerome Prairie will be year-round with summer camps. Imagine That will be opening at Hidden Valley High School mid-summer.

Family Nurturing Center: Grant for Medicaid billing will be submitted soon. FNC would like to get contracts with all the CCO's.

DHS Self Sufficiency: Wants to be more visible in the community and are looking for partnerships for people in poverty.

The Family Connection: is focusing on training opportunities for parenting educators and nurturing parent conferences. Working with Medford High Schools with teen mothers.

Rhonda Schock/Great Beginnings: looking to open at outdoor site in Wimer in the Fall.

RCC: Spring term has started and with KPI funding, 28 students in Jackson County and 28 in Josephine County are earning their Basic Certificate. There are 31 participants in the Spanish cohort with a total of 90 students that are being supported with KPI funds. 13 students have enrolled in the new Parent Support class offered at RCC.

CCRN: Martha is meeting with Preschool Promise providers in finishing up a successful first year serving 59 Spanish-speaking children.

Meeting adjourned at 12:13 pm

Submitted by S. Fortman-Craun